

### European Union

## Publication of Supplement to the Official Journal of the European Union

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**Contract notice** 

(Directive 2004/18/EC)

Section I: Contracting author	ority		
I.1) Name, addresses and contact	point(s):		
Official name: Worcestershire Count	ty Council	National ID:	(if known)
Postal address: County Hall, Spetch	ley Road		
Town: Worcester	Postal code:	WR5 2NP	Country: United Kingdom (UK)
Contact point(s):		Telephone:	
For the attention of: Emma Breckin			
E-mail: EBreckin@worcestershire.go	ov.uk	Fax:	
Internet address(es): (if applicable)			
General address of the contracting a	uthority/entity	: (URL) http://www	w.worcestershire.gov.uk
Address of the buyer profile: (URL)	http://www.wo	rcestershire.gov.u	k/tendering
Electronic access to information: (U	RL)		
Electronic submission of tenders and	d requests to p	oarticipate: (URL)	
Further information can be obtained	ed from		
The above mentioned contact points	nt(s) O Other	(please complet	e Annex A.I)
Specifications and additional docupurchasing system) can be obtain		iding documents	for competitive dialogue and a dynamic
● The above mentioned contact point	nt(s) O Other	r (please complete	e Annex A.II)
Tenders or requests to participate	must be sen	t to	
● The above mentioned contact point	nt(s) O Other	r (please complet	e Annex A.III)
I.2) Type of the contracting author	ity		
O Ministry or any other national or fe	-	ty, including their r	regional or local sub-divisions
O National or federal agency/office			
Regional or local authority			
O Regional or local agency/office			
O Body governed by public law			
O European institution/agency or int	ternational org	janisation	
O Other: (please specify)			

### I.3) Main activity

oxtimes General public services

 $\square$  Defence

☐ Public order and safety
□ Environment
☐ Economic and financial affairs
□ Health
☐ Housing and community amenities
□ Social protection
$\square$ Recreation, culture and religion
□ Education
□ Other: (please specify)
I.4) Contract award on behalf of other contracting authorities
The contracting authority is purchasing on behalf of other contracting authorities:
● yes O no
information on those contracting authorities can be provided in Annex A

## Section II: Object of the contract

### II.1) Description:

#### II.1.1) Title attributed to the contract by the contracting authority:

Transformation of Human Resources and Finance Services systems and transactional processes for Worcestershire County Council, Schools and Other Customers

II.1.2) Type of contract and location of works, place of delivery or of performance :

choose one category only – works, s contract or purchase(s)	supplies or services – w	hich corresponds most to the specific object of your
○ Works	O Suppli	es   Services
□ Execution	O Purchase	Service category No: 7
$\square$ Design and execution	O Lease	Please see Annex C1 for service
$\square$ Realisation, by whatever means	○ Rental	categories
of work, corresponding to the	O Hire purchase	dataganaa
requirements specified by the contracting authorities	O A combination of the	ese
Main site or location of works, place	of delivery or of perforn	nance :
NUTS code: UKG12		
II.1.3) Information about a public of (DPS):  ☐ The notice involves a public contract of the notice involves the establishm ☐ The notice involves the setting up	act nent of a framework agr	
II.1.4) Information on framework a  O Framework agreement with sever  Number:  or  (if applicable) maximum number:	ral operators    •	able) Framework agreement with a single operator the framework agreement envisaged
<b>Duration of the framework agreem</b> Duration in years: 4 or in months		
Justification for a framework agreem	ent, the duration of whi	ch exceeds four years :
figures only) Estimated value excluding VAT : or	Currency :	on of the framework agreement (if applicable, give
Range: between : 14000000.00 : a	ind: 100000000.00:	Currency: GBP

Frequency and value of the contracts to be awarded: (if known)

#### II.1.5) Short description of the contract or purchase(s):

The scope of services for this Framework Agreement and subsequent call-off contract is the outsourcing of the delivery and transformation of a number of Human Resource and Finance systems and transactional processes at Worcestershire County Council (the Council).

#### II.1.6) Common procurement vocabulary (CPV) :

	Main vocabulary	Supplementary vocabulary (if applicable)
Main object	72000000	
Additional object(s)	48440000	
	48442000	
	48490000	
	48450000	
	48451000	
	48810000	
	72251000	
	72320000	
	79211110	
	79631000	
	79414000	
	72317000	
	75100000	
	72250000	
	66520000	
	72212490	
	79410000	

II.1.7	Information about Government Procurement A	greement (	(GPA)	):
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Tho	contract is	covered by t	ha Covernm	ant Drocurement	Agreement (GPA)	O VOC	$\bigcap$ no
THE	contract is	covered by I	ne Governii	eni Procuremeni	Anreement (GPA)	VES	CINO

II.1.8) Lots:	(for information about lots	, use Annex B as man	ny times as there are lots	3)
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This contract is divided into lots: ○ yes ● no (if yes) Tenders may be submitted for O one lot only

O one or more lots

O all lots

#### II.1.9) Information about variants:

Variants will be accepted : ○ yes • no

#### II.2) Quantity or scope of the contract:

#### II.2.1) Total quantity or scope: (including all lots, renewals and options, if applicable)

At a high level, the scope of services being considered for external provision is as follows:

• Payroll services for council, schools and other customers' staff

• HR transactional services for County Council and schools

- HR advisory service for schools

- Schools finance advice
- Payments for schools and schools systems support
- Accounts payable and accounts receivable for the council, schools and other customers.
- Occupational Health
- Technology solution management, maintenance, support and its future transformation
  General ledger application to enable Council accounting services
  Process transformation for HR and Finance business processes

Other related business support services which may be added at a later date.

These other related services may include, but are not limited to; Procurement; Pension Administration; HR Advisory for the Council; Management Accounting and Debt Management; DBS Checking; Learning and

Advisory for the Council; Management Accounting and Debt Management; DBS Checking; Learning and Development; Cash collections and Reconciliation.

The services set out above are not exhaustive and in order to maximise resources during the term of the framework and allow flexibility for potential increases and decreases in requirements, the Council reserves the right to both increase and decrease the services being provided to it. Other related business support services may be added using the change control process that will be set out in the call-off contract. Should services be removed during the term of the contract, the Council will require the provider to continue to provide the remaining services and the contract will include a methodology for the removal of particular services. On commencement of the Framework Agreement the Council will immediately enter into a call-off contract for the services to be provided to it and, for some services, to be provided directly to maintained schools within the Council's area (those maintained schools being contracting authorities in their own right). The Council is also procuring the Framework Agreement so that other contracting authorities can call-off services. The Council currently sells support services to a number of third parties, including schools and academies. The Council has offered to lead a collaborative procurement on behalf of these customers. Contracting authorities that are not the Council or maintained schools at the time of the contract being entered into shall enter into separate call-off contracts with the provider for the services that they require. It is anticipated at this stage that the other contracting authorities will require some or all of the services set out above. These requirements are detailed further in the accompanying procurement documentation.

Other contracting authorities that will be able to enter into a call-off contract with the provider for some or all of the services set out above are:

the services set out above are:

- any local authority, maintained school within Worcestershire
  any academy within Worcestershire or the multi-academy trust to which they belong;
  any alternative provision school within Worcestershire;
  any free school within Worcestershire;
  any pupil referral units within Worcestershire;

- any pupir referral units within Worcestershire;
  any special schools within Worcestershire;
  any post-16 schools and Colleges within Worcestershire;
  any corporate entity wholly or partly owned by the Council;
  West Mercia Police and Police Crime Commissioner;
  The Chief Constable Of Warwickshire
  The Chief Constable Of West Mercia
  The Police And Crime Commissioner For Warwickshire

- The Police And Crime Commissioner For Warwickshire
  The Police And Crime Commissioner For West Mercia.

A detailed list of these other contract authorities is available via the Council's eTendering Portal, address found in section VI.3

The Council anticipates the following arrangements for call-off contracts under this framework agreement:
• it will enter into one call off contract for its own services, for seven (with the option to extend for up to another three) years, and for services to be provided to all maintained schools that currently receive the same services from the Council under contracts that expire in March 2018 (or 2016 for those that have not extended). This brings benefits to the supplier in that it will have certainty of business until March 2018 in relation to the majority of maintained schools, and during that period it will only have to have one contractual arrangement with the

Council. In terms of management of the services under this contract, maintained schools will have access to

the supplier directly for day-to-day operational matters. For the period up to March 2018 the Council will be sub-contracting delivery of the services to maintained schools and payment for the services provided under the contract between the supplier and the Council will be based on the terms and conditions that the Council has agreed with the maintained schools and will remain during the term of the call-off contract;

After March 2018 the maintained schools may call off directly from the framework agreement if they so choose during the remainder of the term of the framework agreement;

• As regards academies (and other contracting authorities named in this contract notice), if they currently receive the same services under a contract with the Council, these contracts will be assigned to the new supplier to create a direct contractual arrangement between the customer and the supplier and will be treated as a call-off contract under the framework agreement. The services provided under the contract between the supplier and the academy or other contracting authority will be on the terms and conditions that the Council has agreed with the academy or other contracting authority and will remain during the term of the call-off contract. Again, this will provide the supplier with certainty of business to the end of those contracts (some until August 2016, others until August 2018). After the end of the current arrangements, academies and other named contracting authorities may call off directly from the framework agreement if they so choose;

 Contracting authorities námed in this contract notice that do not currently have an arrangement with the Council for the provision of the services may also call-off under the framework agreement at any time during its

This contract will also be made available to the following contracting authorities, see the following websites for details

http://www.direct.gov.uk/en/DI1/Directories/Localcouncils/AToZOfLocalCouncils/DG A-Z LG http://www.education.gov.uk/edubase/home.xhtml

(if applicable, give figures only)

Estimated value excluding VAT: Currency:

Range: between: 14000000.00: and: 100000000.00: Currency: GBP

#### II.2.2) Information about options: (if applicable)

Options: 

yes Ono

(if yes) Description of these options:

The services provided directly to the Council under the call-off contract that the Council will enter into will be for a term of 7 years with the option to extend for up to three further years extenable on a six monthly basis at the Council's discretion and based on the performance of the provider.

(if known) Provisional timetable for recourse to these options :

in months: or in days: (from the award of the contract)

## **II.2.3) Information about renewals :** (*if applicable*)

This contract is subject to renewal: O yes ono

Number of possible renewals: (if known) and: or Range: between:

(if known) In the case of renewable supplies or service contracts, estimated timeframe for subsequent

contracts:

in months: or in days: (from the award of the contract)

#### II.3) Duration of the contract or time limit for completion:

Duration in months: 48 or in days: (from the award of the contract)

or

Starting: (dd/mm/yyyy) Completion: (dd/mm/yyyy)

#### Section III: Legal, economic, financial and technical information

#### III.1) Conditions relating to the contract:

#### **III.1.1)** Deposits and guarantees required: (if applicable)

The Council reserves the right to require guarantees (Which may include Parent Company Guarantee), bonds, collateral warranties and other forms of security as appropriate. See the procurement documentation for further details.

#### III.1.2) Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them:

The payment arrangements will be covered by the call-off Contract terms & conditions. See the procurement documentation for further details.

#### III.1.3) Legal form to be taken by the group of economic operators to whom the contract is to be awarded: (if applicable)

For bidding purposes, a consortium/partnership/joint venture/significant sub-contracting arrangement is acceptable but for the purposes of entering into a contract, the Council reserves the right to require groupings of organisations, consortia, partnerships or any other form of joint venture to take a particular legal form or to require a single lead organisation to take primary liability under the contract.

The Authority does not require a formal joint venture or special purpose vehicle to be set up at tender stage but the lead organisation, proposed partnering arrangements and the proposed contracting party should be clearly identified at the tender stage. Further information can be found in the procurement documentation.

#### III.1.4) Other particular conditions: (if applicable)

The performance of the contract is subject to particular conditions: • yes O no

(if yes) Description of particular conditions:

See the procurement documentation for further details.

#### III.2) Conditions for participation:

#### III.2.1) Personal situation of economic operators, including requirements relating to enrolment on professional or trade registers:

Information and formalities necessary for evaluating if the requirements are met: See the procurement documentation for further details.

#### III.2.2) Economic and financial ability:

Information and formalities necessary for evaluating if Minimum level(s) of standards possibly required: (if the requirements are met: applicable)

See the procurement documentation for further details. See the procurement documentation for further details.

#### III.2.3) Technical capacity:

Information and formalities necessary for evaluating if Minimum level(s) of standards possibly required: (if the requirements are met: applicable)

See the procurement documentation for further details. See the procurement documentation for further details.

III.2.4) Information about reserved contracts: (if applicable)  ☐ The contract is restricted to sheltered workshops  ☐ The execution of the contract is restricted to the framework of sheltered employment programmes
III.3) Conditions specific to services contracts:
III.3.1) Information about a particular profession:  Execution of the service is reserved to a particular profession: ○ yes ● no (if yes) Reference to the relevant law, regulation or administrative provision :
III.3.2) Staff responsible for the execution of the service: Legal persons should indicate the names and professional qualifications of the staff responsible for the execution of the service: Oyes ono

## **Section IV: Procedure** IV.1) Type of procedure: **IV.1.1)** Type of procedure: Open O Restricted O Accelerated restricted Justification for the choice of accelerated procedure: O Negotiated Some candidates have already been selected (if appropriate under certain types of negotiated procedures): Oyes Ono (if yes, provide names and addresses of economic operators already selected under Section VI.3 Additional information) Justification for the choice of accelerated procedure: O Accelerated negotiated O Competitive dialogue IV.1.2) Limitations on the number of operators who will be invited to tender or to participate: (restricted and negotiated procedures, competitive dialogue) Envisaged number of operators: or Envisaged minimum number: and (if applicable) maximum number Objective criteria for choosing the limited number of candidates: IV.1.3) Reduction of the number of operators during the negotiation or dialogue: (negotiated procedure, competitive dialogue) Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated: Oyes Ono IV.2) Award criteria IV.2.1) Award criteria (please tick the relevant box(es)) O Lowest price or • The most economically advantageous tender in terms of O the criteria stated below (the award criteria should be given with their weighting or in descending order of

document			
Criteria	Weighting	Criteria	Weighting
1.		6.	
2.		7.	
3.		8.	
4.		9.	

• the criteria stated in the specifications, in the invitation to tender or to negotiate or in the descriptive

document

importance where weighting is not possible for demonstrable reasons)

Criteria	Weighting	Criteria	Weighting
5.		10.	
IV 2.2) Information about algebranic aug	tion		
IV.2.2) Information about electronic auc An electronic auction will be used Oyes			
·			
(if yes, if appropriate) Additional informatio	n about electr	onic auction:	
IV.3) Administrative information:			
IV.3.1) File reference number attributed	by the contra	acting authority: (if applicable)	
IV.3.2) Previous publication(s) concerni ● yes O no	ng the same	contract:	
(if yes)			
<ul><li>Prior information notice</li><li>Notice</li></ul>	on a buyer p	rofile	
Notice number in the OJEU: 2015/S 087-1	157373 of: 06	6/05/2015 (dd/mm/yyyy)	
☐ Other previous publications(if applicable	)		
IV.3.3) Conditions for obtaining specific the case of a competitive dialogue)	ations and a	dditional documents or descriptive doc	ument: (in
Time limit for receipt of requests for docum	nents or for ac	cessing documents	
Date: 19/08/2015 Time: 16:00			
Payable documents ○ yes ● no (if yes, give figures only) Price:	Currency:		
Terms and method of payment:			
IV.3.4) Time limit for receipt of tenders of	or requests to	participate:	
Date: 19/08/2015 Time: 16:00			
IV.3.5) Date of dispatch of invitations to case of restricted and negotiated procedur			known, in the

IV.3.6) Language(s) in which tenders or requests to participate may be drawn up:

O Any	EU offic	cial	lanç	guage

Official EU language(s):

ΕN

☐ Other:

IV.3.7) Minimum time frame during which the tenderer must maintain the tender:

until: :

or

Duration in months : or in days : 120 (from the date stated for receipt of tender)

## IV.3.8) Conditions for opening of tenders:

Date: (dd/mm/yyyy) Time

(if applicable)Place:

Persons authorised to be present at the opening of tenders (if applicable):

Oyes Ono

(if yes) Additional information about authorised persons and opening procedure:

#### **Section VI: Complementary information**

VI.1) Information about recurrence: (if applicable) This is a recurrent procurement : ○ yes ● no

(if yes) Estimated timing for further notices to be published:

#### VI.2) Information about European Union funds:

The contract is related to a project and/or programme financed by European Union funds: Oyes one (if yes) Reference to project(s) and/or programme(s):

#### VI.3) Additional information: (if applicable)

Applicants do not need to contact the Council to request to participate - simply register on our eTendering portal and the invitation to tender documents are available for download, at: http://www.worcestershire.gov.uk/etendering/the document is in the category "Miscellaneous". The tender documentation will be available through our eTendering portal on despatch of this contract notice and will remain available until the date and time specified in Section IV.3.3.

This is except for access to confidential information that will only be accessible once a non-disclosure agreement (available via the eTendering portal) has been signed and returned to the Council. Please note that tender returns need to be addressed to:

Tender for Transformation of Human Resources and Finance Services

Director of Resources,

Worcestershire County Council,

County Hall, Spetchley Road,

Worcestér, WR5 2NP

Worcestershire County Council reserves the right to cancel this procurement at any stage and not to award the contract.

#### VI.4) Procedures for appeal:

#### VI.4.1) Body responsible for appeal procedures:

Official name: Royal Courts of Justice

Postal address:

Town: London Postal code: Country: United Kingdom (UK)

Telephone:

E-mail: Fax:

Internet address: (URL)

Body responsible for mediation procedures (if applicable)

Official name: Royal Courts of Justice

Postal address:

Town: London	Postal code:	Country: United Kingdom (UK)
Telephone:		
E-mail:	Fa	x:
Internet address: (URL)		
on the day after the notification Regulations) provide for aggriev	will enter into this Contract of the result. The Public Coved Parties who have been us in the Royal Courts of Jus	following a 10 calendar day standstill period starting intracts Regulations 2015 (as amended)(The harmed or who are at risk of harm by breach of The stice. Any such proceedings must be brought within
VI.4.3) Service from which inf	ormation about the lodgin	ng of appeals may be obtained:
Official name:		
Postal address:		
Town:	Postal code:	Country:
Telephone:		
E-mail:	Fa	x:
Internet address: (URL)		

VI.5) Date of dispatch of this notice:

# Annex A Additional addresses and contact points

•	ntact points from which furth	er information can be obtained
Official name:		National ID: (if known)
Postal address:		
Town:	Postal code:	Country:
Contact point(s):		Telephone:
For the attention of:		
E-mail:		Fax:
Internet address: (UF	RL)	
II) Addresses and co	entact points from which spec	cifications and additional documents can be obtained
Official name:		National ID: (if known)
Postal address:		
Town:	Postal code:	Country:
Contact point(s):		Telephone:
For the attention of:		
E-mail:		Fax:
Internet address: (UF	RL)	
III) Addresses and c	ontact points to which tender	s/requests to participate must be sent
Official name:		National ID: (if known)
5		
Postal address:		
Postal address: Town:	Postal code:	Country:
	Postal code:	Country: Telephone:
Town:	Postal code:	•
Town: Contact point(s):	Postal code:	•
Town: Contact point(s): For the attention of:		Telephone:
Town: Contact point(s): For the attention of: E-mail:		Telephone:
Town: Contact point(s): For the attention of: E-mail: Internet address: (UF	RL)	Telephone: Fax:
Town: Contact point(s): For the attention of: E-mail: Internet address: (UF	RL) ther contracting authority on	Telephone:  Fax:  behalf of which the contracting authority is purchasing
Town: Contact point(s): For the attention of: E-mail: Internet address: (UF)  IV) Address of the of Official name	ther contracting authority on Please refer to Section II.2.	Telephone: Fax:
Town: Contact point(s): For the attention of: E-mail: Internet address: (UF)  IV) Address of the or Official name Postal address:	ther contracting authority on Please refer to Section II.2. N/A	Telephone:  Fax:  behalf of which the contracting authority is purchasing 1 Total Quantity or ScopeNational ID ( if known ):
Town: Contact point(s): For the attention of: E-mail: Internet address: (UF)  IV) Address of the of Official name Postal address: Town	ther contracting authority on Please refer to Section II.2. N/A N/A	Telephone:  Fax:  behalf of which the contracting authority is purchasing
Town: Contact point(s): For the attention of: E-mail: Internet address: (UF)  IV) Address of the or Official name Postal address: Town Country	ther contracting authority on Please refer to Section II.2. N/A N/A United Kingdom (UK)	Telephone:  Fax:  behalf of which the contracting authority is purchasing 1 Total Quantity or ScopeNational ID ( if known ):

## Annex B Information about lots

Title attributed to	the contract by the contract	cting authority	
Lot No :	Lot title :		
1) Short descripti	on:		
-	urement vocabulary (CPV):		
Main vocabulary:			
3) Quantity or sco	ppe:		
(if known, give figu	res only) Estimated cost exc	luding VAT:	Currency:
or			
Range: between :	and:		Currency:
<b>4) Indication abou</b> Duration in months or		n of contract or starting/com (from the award of the contra	
Starting:	(dd/mm/yyyy)		
Completion:	(dd/mm/yyyy)		
5) Additional info	rmation about lots:		

#### **Annex C1 – General procurement**

## Service categories referred to in Section II: Object of the contract Directive 2004/18/EC

#### Category No [1] Subject

- 1 Maintenance and repair services
- 2 Land transport services [2], including armoured car services, and courier services, except transport of mail
- 3 Air transport services of passengers and freight, except transport of mail
- 4 Transport of mail by land [3] and by air
- 5 Telecommunications services
- 6 Financial services: a) Insurances services b)Banking and investment services [4]
- 7 Computer and related services
- 8 Research and development services [5]
- 9 Accounting, auditing and bookkeeping services
- 10 Market research and public opinion polling services
- 11 Management consulting services [6] and related services
- Architectural services; engineering services and integrated engineering services; urban planning and landscape engineering services; related scientific and technical consulting services; technical testing and analysis services
- 13 Advertising services
- 14 Building-cleaning services and property management services
- 15 Publishing and printing services on a fee or contract basis
- 16 Sewage and refuse disposal services; sanitation and similar services

#### Category No [7] Subject

- 17 Hotel and restaurant services
- 18 Rail transport services
- 19 Water transport services
- 20 Supporting and auxiliary transport services
- 21 Legal services
- 22 Personnel placement and supply services [8]
- 23 Investigation and security services, except armoured car services
- 24 Education and vocational education services
- 25 Health and social services
- 26 Recreational, cultural and sporting services [9]
- 27 Other services
- 1 Service categories within the meaning of Article 20 and Annex IIA to Directive 2004/18/EC.
- 2 Except for rail transport services covered by category 18.
- 3 Except for rail transport services covered by category 18.
- 4 Except financial services in connection with the issue, sale, purchase or transfer of securities or other financial instruments, and central bank services. The following are also excluded: services involving the acquisition or rental, by whatever financial means, of land, existing buildings or other immovable property or concerning rights thereon. However, financial service contracts concluded at the same time as, before or after the contract of acquisition or rental, in whatever form, shall be subject to the Directive.

- 5 Except research and development services other than those where the benefits accrue exclusively to the contracting authority for its use in the conduct of its own affairs on condition that the service provided is wholly remunerated by the contracting authority.
- 6 Except arbitration and conciliation services.
- 7 Service categories within the meaning of Article 21 and Annex IIB of Directive 2004/18/EC.
- 8 Except employment contracts.
- 9 Except contracts for the acquisition, development, production or co-production of program material by broadcasters and contracts for broadcasting time.